

Mr Ian Livingstone
Chief Executive
BT Group Plc
BT Centre
81 Newgate Street
London
EC1A 7AJ

5 March 2010

Dear Mr Livingston

Re: Broadband Services in Rural Locations

It is clear from information provided by Parish Councils in my constituency that the level of Broadband service provided to rural areas is far from satisfactory.

The overwhelming primary concern was one of speed, with many Broadband users failing to achieve the governments recommended speed of 2mbps. Indeed certain areas even struggled to achieve 1mbps. In addition many constituents consider that the pricing structure unfairly penalises them and that they are subsidising many users in metropolitan areas who achieve far better service for the same price.

I believe Broadband access is vitally important to families and businesses alike. Without a fast and reliable service in Huntingdonshire many villages will be significantly disadvantaged. Homes and businesses deserve access to the latest 21st Century technology.

I appreciate that BT is not the only ISP; however you do have responsibility for most of the access network, and it is this which seems to be the main reason for the lack of broadband speed.

I would very much welcome your comments on this matter.

Yours sincerely